



Innovative Business Solutions. Done.

Proactive Protection and Security Services

1. Full-Time VIPRE Virus Protection – updated every 4 hours.
2. Pro-active protection from Malware, Spyware, Trojans and more with SPYBOT S&D – updated daily.
3. Fully tested Microsoft Updates/Patches/Security Updates – tested and updated daily.
4. trueITpros Secure Online Backup (if applicable), with daily emails of backup status. – backup daily.
5. S.M.A.R.T monitoring of your system for peak performance. – updated every 15 mins.
6. Live Remote Assistance for hardware and virus related issues – call 678-534-8776.
7. FREE Remote Access to your system via LogMeIn Pro2 – available 24/7/365
8. Crossloop Remote tools for assistance with other computer issues (additional charges may apply).
9. SAFE DNS (domain name search), trueITpros filters web traffic to ensure Malware website are blocked.

Desktop Agent Schedule						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Anti-Virus Updates Every 4 hours	Anti-Virus Updates Every 4 hours	Anti-Virus Updates Every 4 hours	Anti-Virus Updates Every 4 hours	Anti-Virus Updates Every 4 hours	Anti-Virus Updates Every 4 hours	Anti-Virus Updates Every 4 hours
	Hardware & Software Asset Collection			Hardware & Software Asset Collection		
		Temporary File and Internet Debris Removal			Temporary File and Internet Debris Removal	
Microsoft Patch Assessment**	Microsoft Patch Assessment**		Microsoft Patch Assessment	Microsoft Patch Assessment**	Microsoft Patch Assessment**	Microsoft Patch Assessment**
	Logical Disk Space Check			Logical Disk Space Check		
Quick Spyware Scan & Removal	Quick Spyware Scan & Removal	Quick Spyware Scan & Removal	Quick Spyware Scan & Removal	Quick Spyware Scan & Removal	Quick Spyware Scan & Removal	Deep Spyware Scan & Removal
Security Patch Deployment	Security Patch Deployment			Security Patch Deployment	Security Patch Deployment	Security Patch Deployment
	S.M.A.R.T. Monitoring Check			S.M.A.R.T. Monitoring Check		

**Only runs if the Desktop Agent was unable to connect to the Data Center on Wednesday

All tasks are performed in low priority mode

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